

OPTICAL ATTENUATOR

Series

PRODUCT SUPPORT INFORMATION

Optical Attenuator Module, Model 8800



- Enhancements to standard warranty***
- Extended warranty period of 1, 2 or 3 years***
- Flexible maintenance contracts***
- Exchange option 1,2 or 3 years***

“A flexible approach to match your priorities and meet your expectations”

Maintenance Contracts

Flexible maintenance contracts can be arranged at any period during the lifetime of the product.

Extended Warranty

Additional one, two or three year extended warranty packages are available at the time of purchase.

Flexibility

A tailored support package can be devised for your particular requirements.

Calibration Turnaround

Various priority calibration turnarounds are available: three or five (standard) working days.

Training

Operator training courses can be devised to meet your specific requirements.

Exchange Option

Convert standard 3 year return to Racal warranty to 1 year advance exchange warranty.

PRODUCT SUPPORT SERVICE CODE INFORMATION

Code	Description	Detail
C1	One annual calibration	Certificate of calibration to published specification. Traceable to national standards. Includes any necessary adjustments or optimisation and calibration results, as requested.
C2	Two annual calibrations	As C1 – Two (annual) calibrations.
C3	Three annual calibrations	As C1 – Three (annual) calibrations.
D1	One annual <i>pre</i> and <i>post</i> calibration	As C1 – Includes pre-adjustment (before) and post-adjustment (after) results recorded.
D2	Two annual <i>pre</i> and <i>post</i> calibrations	As D1 – Two year period.
D3	Three annual <i>pre</i> and <i>post</i> calibrations	As D1 – Three year period.
Ex1	1 Year Advance Exchange Program	Convert standard 3 year return to Racal warranty to 1 year advance exchange warranty, when purchased in advance.
Ex2	2 Year Advance Exchange Program	As Ex1—Two year period.
Ex3	3 Year Advance Exchange Program	As Ex1—Three year period.
W1	One year extended warranty with calibration	As C1 – Includes repair. Service report available on request.
W2	Two year extended warranty with annual calibration	As W1 – Two year period.
W3	Three year extended warranty with annual calibration	As W1 – Three year period.
WD1	One year extended warranty with <i>pre</i> and <i>post</i> calibration	As W1 and D1.
WD2	Two year extended warranty with annual <i>pre</i> and <i>post</i> calibration	As WD1 – Two year period.
WD3	Three year extended warranty with annual <i>pre</i> and <i>post</i> calibration	As WD1 – Three year period.

RACAL INSTRUMENTS



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